

Kansas Wesleyan University

Online Student Needs Survey Fall 2019

Level: Kansas Wesleyan University

Response Rate: 183/215 (85.12 %)

1 - I was comfortable with my overall ability in using CANVAS. If needed, provide comments below to further explain your level of comfort in using CANVAS.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(4)	87	48.07%		3.42	
Agree	(3)	86	47.51%			
Disagree	(2)	5	2.76%			
Strongly Disagree	(1)	3	1.66%			
				0 25 50 100	Question	
Response Rate			Mean	STD	Median	
181/215 (84.19%)			3.42	0.63	3.00	

- It took a little bit of time to get used to the format, but overall, CANVAS is user-friendly and easy to navigate.
- It took some time to explore and navigate CANVAS; but overall, it is easy to use.
- I used Canvas in my undergraduate so I am quite familiar with this platform. I love this platform!
- Sometimes canvas does not work on my computer and I'm only able to use my phone to turn in assignments.
- I am new to Canvas but quickly getting the hang of it.
- I have never had an online class before and i had to muddle my way through this system. there was not directions anywhere on how to use this.
- I'm still having troubles finding all of the tings I needs for all of my classes.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- The professor needs to make use of the "Assignments" tab on canvas. Having to constantly go to modules and sort through everything there is time consuming and confusing. Having the "assignments" tab is much more direct and effective.
- The. My challenge is it is a different experience from my laptop to my iPad to my iPhone. The screen is a bit different.
- NOT in this class
- Sometimes it can be confusing to find assignments due, but becomes easier with experience.

2 - I was able to easily upload documents for my online class. If needed, provide comments below to further explain your ability to upload documents for your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	70	40.00%		4.20	
Agree	(4)	86	49.14%			
Disagree	(3)	8	4.57%			
Strongly Disagree	(2)	6	3.43%			
I was never asked or required to upload documents for my online class	(1)	5	2.86%			
				0 25 50 100	Question	
Response Rate			Mean	STD	Median	
175/215 (81.40%)			4.20	0.90	4.00	

- I cannot upload anything when being forced to take a survey, causing my papers to be late!
- I cannot upload documents when I am forced to take a survey first.
- There was one instance where I uploaded a PDF document and I could see it just fine and it stated it was successfully uploaded but my professor stated he could not open it.
- So far its only been 2 weeks.
- I had trouble uploading my assignments when I needed to turn them in.
- I could not upload files at the beginning but the professor made adjustments.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- Sometimes I had problems with the format I was using
- It says they're submitted but does not go through to the instructor. Then, the next day I check and it says I did not submit it.

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3 - I was able to easily open documents and/or other files (e.g., PowerPoints, videos, etc.) that were provided in my online class. If needed, provide comments below to further explain your ability to open documents and/or other files in your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	72	41.62%		4.31
Agree	(4)	89	51.45%		
Disagree	(3)	9	5.20%		
Strongly Disagree	(2)	0	0.00%		
I was never asked or required to open documents and/or other files for my online class	(1)	3	1.73%		
				0 25 50 100	Question
Response Rate			Mean	STD	Median
173/215 (80.47%)			4.31	0.73	4.00

- So far its only been 2 weeks.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- Since I've been using Canvas for a while, I have a pretty clear understanding of what to do. However, I'm not sure if the teacher wasn't aware that a certain section wasn't unlocked that allowed us access to files.
- Clicking o a link in my email the canvas often led me to a series of log in screens. One after another.
- Sometimes the links wouldn't work. Rare issue though.

4 - I knew who to contact if I experienced technical difficulties with my online class. If needed, provide comments below to further explain your ability to contact a person who could help you with any or all technical difficulties that you experienced in your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(4)	60	34.68%		3.21
Agree	(3)	95	54.91%		
Disagree	(2)	13	7.51%		
Strongly Disagree	(1)	5	2.89%		
				0 25 50 100	Question
Response Rate			Mean	STD	Median
173/215 (80.47%)			3.21	0.70	3.00

- I have no idea who to contact. I just let my professor know in the event of an issue.
- DR. Jamie Kootz
- I have no idea who to contact. My assumption is to let my professor know and they will take care of it from there.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- I was in contact with my professor but google chrome was not able to load all the correct websites that i need to be able to complete the tasks. I don't know where I am able to go to find help on fixing my laptop when the pages won't work properly
- Didn't have any problems
- I have zero clue who to contact. That's a credit to the performance of the site though, I never have technical difficulties.

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5 - I was able to easily participate in the discussions in my online class. If needed, provide comments below to further explain your ability to easily participate in online discussions.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	67	38.29%		4.19	
Agree	(4)	90	51.43%			
Disagree	(3)	10	5.71%			
Strongly Disagree	(2)	1	0.57%			
I was never asked or required to participate in an online discussion	(1)	7	4.00%			
Response Rate				Mean	STD	Median
175/215 (81.40%)				4.19	0.89	4.00

- When I do not have to do a survey first in the beginning of this course!
- I have in past classes but we are only 2 weeks in and our discussion board hasn't been started yet.
- So far its only been 2 weeks.
- My discussion board was not in a discussion format, instead it had to be submitted as a text box.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.

6 - Group projects were used in my online class. If needed, provide comments below to further explain the use of group projects in your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(4)	34	19.88%		2.85	
Agree	(3)	83	48.54%			
Disagree	(2)	49	28.65%			
Strongly Disagree	(1)	5	2.92%			
Response Rate				Mean	STD	Median
171/215 (79.53%)				2.85	0.76	3.00

- Not applicable. Have not used this function yet.
- I will just assume they will be after only one week.
- I can only assume there may be group discussions after only one week
- it has only been a week do I do not understand why we are already doing evaluations. We have not done much yet so I am unsure if we will be doing group projects.
- N/A
- No group projects yet...
- n/a
- So far its only been 2 weeks I am not sure if we will have any group projects.
- We have not used group projects.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- no group projects have been required of my course
- N/A
- We have not done a group project
- Haven't used this it yet

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7 - Tutoring opportunities were available to me in my online class. If needed, provide comments below to further explain any tutoring opportunities that you did or did not have in your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
Strongly Agree	(5)	40	22.86%			3.42	
Agree	(4)	76	43.43%				
Disagree	(3)	15	8.57%				
Strongly Disagree	(2)	5	2.86%				
I was not aware tutoring opportunities were available	(1)	39	22.29%				
Response Rate				Mean	STD	Median	
175/215 (81.40%)				3.42	1.45	4.00	

- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- I could go tot he professor if necessary

8 - My instructor held weekly office hours where I could interact with them. If needed, provide comments below to further explain whether your online instructor did or did not hold weekly office hours.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
Strongly Agree	(4)	60	34.09%			3.24	
Agree	(3)	102	57.95%				
Disagree	(2)	10	5.68%				
Strongly Disagree	(1)	4	2.27%				
Response Rate				Mean	STD	Median	
176/215 (81.86%)				3.24	0.66	3.00	

- He posted the hours, but I did not interact with him.
- Again we are only 2 weeks into the class and our professor has been out of state so I have no idea if I could interact with him or not.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.

9 - When I contacted my online instructor regarding a question about this course, my online instructor responded:If needed, provide comments below to further explain the timeliness of response or lack of response you received from your online instructor.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
Immediately	(5)	45	26.16%			3.95	
Within 24 hours	(4)	94	54.65%				
Within 2 days	(3)	20	11.63%				
Within a week	(2)	6	3.49%				
Never	(1)	7	4.07%				
Response Rate				Mean	STD	Median	
172/215 (80.00%)				3.95	0.94	4.00	

- I will assume they will contact me should I need something but it has only been a week!
- I will assume after only one week that if I have an issue they will reply.
- Barely ever, i almost got dropped from the class, assignments were wrong on canvas hence why i almost got dropped. Tried to figure out the due dates and 2 weeks into the class i had three late assignments because he wasnt responded to my emails, until after the due dates, like why is that even possible????
- It has been three days and I still haven't gotten a response to a time sensitive question.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.

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10 - For my online class, if needed, provide comments below to further explain how textbooks and other required reading materials were provided for your online class.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
purchased a hard copy of all textbooks from a vendor or bookstore.	(4)	89	50.86%			3.17	
purchased an electronic version (E-textbook) of all textbooks.	(3)	50	28.57%				
had all required reading materials provided within Canvas.	(2)	13	7.43%				
did not purchase any required textbooks.	(1)	23	13.14%				
				0 25 50 100	Question		
Response Rate				Mean	STD	Median	
175/215 (81.40%)				3.17	1.04	4.00	

- Rented through Amazon
- I only purchased the required Leadership packet from the bookstore because there was no where else to purchase it. All my other reading material I rented through Amazon Student Prime.
- wayyyyyy cheaper
- I rented my textbook through Amazon Student Prime.
- I haven't had enough money to buy the access code which is over \$100
- Rented required textbooks from vendor.
- I would have rather bought the book instead of having photo copies of the readings.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- I looked at the power points provided.
- I do not have the money yet for the textbooks. I am currently waiting n my refund check to come in to purchase my books.
- Mostly ebooks but a few hard books

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11 - I would like to see the incorporation of the following learning tools in my online course (check all that you would like to see added to this course):If needed, provide comments below to further explain the types of learning tools you would like to see incorporated into your online learning experience.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Clickers	(10)	11	7.01%			
Lecture Videos	(9)	48	30.57%			
Discussion Boards	(8)	16	10.19%			
Tutoring Services for this particular class	(7)	7	4.46%			
Computer Support	(6)	6	3.82%			
Test Proctoring	(5)	1	0.64%			
E-textbooks	(4)	30	19.11%			
Group Projects	(3)	5	3.18%			
Face-to-face interactive software such as Zoom, Facetime, etc.	(2)	14	8.92%			
Other (use comment box below)	(1)	19	12.10%			
Response Rate				Mean	STD	Median
157/215 (73.02%)				6.00	3.15	7.00

- Being given at least 5 weeks before requiring this survey to be completed so I can complete my studies!
- Being able to fill out this survey at least maybe half way through the the course?
- Na
- It won't allow you to check more than one option. I would also like to see the face to face interactive software with this course. This course is tough.
- There is not a option to click all at apply, once i click on one it will not allow me to click on multiple.
- N/A
- None
- Not requiring an access code.
- I feel i learn better doing assignment that make me use what I have learned from the lecture or from the book.
- I would like lecture videos/audio instead of having to read everything personally, and the text to speech on the book is too slow or too hard to understand if I speed it up. Also, this question says to check all that apply but its programmed as a "choose one" question.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- none

12 - My online course was delivered in an effective manner. If needed, provide comments below to further explain the effective or ineffective manner in which your online course was delivered.

Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(4)	71	41.04%			
Agree	(3)	90	52.02%			
Disagree	(2)	10	5.78%			
Strongly Disagree	(1)	2	1.16%			
Response Rate				Mean	STD	Median
173/215 (80.47%)				3.33	0.64	3.00

- Again we are only 2 weeks into the class so I can't really give an accurate answer.
- So far its only been 2 weeks.
- This course was delivered on another website using an access code, it wasn't difficult to understand however I was confused on due dates and assignments at first
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.

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13 - When considering the time frame in which this online course was offered, I believe the amount of required work was reasonable. If needed, provide comments below to further explain why the amount of work required for this course was or was not reasonable.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
Strongly Agree	(4)	57	32.39%		3.22		
Agree	(3)	105	59.66%				
Disagree	(2)	10	5.68%				
Strongly Disagree	(1)	4	2.27%				
				0 25 50 100	Question		
Response Rate				Mean	STD	Median	
176/215 (81.86%)				3.22	0.65	3.00	

- After one week I will just need to assume this is correct.
- I will assume so after barely starting the course
- Again we are only 2 weeks into class so this is not an accurate answer but currently I feel like there is entirely too much information to cram into an 8 week course.
- So far its only been 2 weeks.
- There is not enough time to take the online exams. It does not need to be increased by much, but 85 questions in 40 minutes is not user friendly.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- The course work was too in depth and did not line up with what we need to know
- I think that the work we have to do is a little much for the 8 week course length. The assignments take awhile to do and not everything is straight forward.

14 - I would recommend other students to take a KWU online course. If needed, provide comments below to further explain you would or would not recommend other students to take a KWU online course.

Response Option	Weight	Frequency	Percent	Percent Responses	Means		
Strongly Agree	(5)	63	36.00%		4.18		
Agree	(4)	92	52.57%				
Disagree	(3)	13	7.43%				
Strongly Disagree	(2)	3	1.71%				
Activities were not used in my online class	(1)	4	2.29%				
				0 25 50 100	Question		
Response Rate				Mean	STD	Median	
175/215 (81.40%)				4.18	0.82	4.00	

- The courses themselves are fine but I am unsure the college was ready for this program.
- Most of the time I am paying a ton of money to teach myself out of a textbook. I spend hours on homework that is worth 5 points. Discussions are dumb.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- I think an online class is harder because you aren't meeting with a teacher every day.
- This course is required
- Online classes open up other parts of your day throughout the week instead of having a designated time for classes during the week. It allows for better use of time outside of class.
- AVOID taking it online if you struggle with time management.
- It has prove to be much to difficult to get text book information before class starts. Professors are hard to get into from before the first day of class. It is a pricy purchase so it is a ridiculous.

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15 - When I enrolled in this online course, my educational goal was to (choose all that apply):if needed, provide comments below to further explain your educational goal.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
meet a degree requirement.	(6)	108	63.16%		5.08
improve skills for my present job.	(5)	27	15.79%		
change careers.	(4)	6	3.51%		
explore courses to decide on a career.	(3)	4	2.34%		
improve myself and improve my basic skills.	(2)	23	13.45%		
satisfy a personal interest.	(1)	3	1.75%		
				0 25 50 100	Question
Response Rate		Mean		STD	Median
171/215 (79.53%)		5.08		1.50	6.00

- Also, improve myself
- you cannot choose all that apply. Below there is no comment section.
- To be honest, I clicked random answers because we are only a week into school. I am not sure why we are doing evaluations already because not much has been done in classes yet. This was pointless.
- Again it will only allow you to choose one. I would also like to improve skills for my present job.
- Im not able to select more than one answer!
- Was only able to select one option
- I could not chose all that applied in this question.
- I could not chose all that apply in this question.
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.

16 - Did you achieve your educational goal?If needed, provide comments below to further explain why you did or did not achieve your educational goal.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes, I achieved my goal.	(2)	150	88.24%		1.88
No, I did not achieve my goal.	(1)	20	11.76%		
				0 25 50 100	Question
Response Rate		Mean		STD	Median
170/215 (79.07%)		1.88		0.32	2.00

17 - I am currently:

Response Option	Weight	Frequency	Percent	Percent Responses	Means
taking the majority of my courses on-ground, with some online courses.	(3)	98	56.65%		2.23
taking the majority of my courses online, with some on-ground courses.	(2)	16	9.25%		
taking all of my courses online.	(1)	59	34.10%		
				0 25 50 100	Question
Response Rate		Mean		STD	Median
173/215 (80.47%)		2.23		0.93	3.00

18 - I am a:

Response Option	Weight	Frequency	Percent	Percent Responses	Means
tradition student	(2)	140	80.46%		1.80
non-traditional student (older adult student)	(1)	34	19.54%		
				0 25 50 100	Question
Response Rate		Mean		STD	Median
174/215 (80.93%)		1.80		0.40	2.00

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19 - I am a(n):						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
graduate student	(2)	73	42.69%		1.43	
undergraduate student	(1)	98	57.31%			
				0 25 50 100	Question	
Response Rate			Mean		STD	Median
171/215 (79.53%)			1.43		0.50	1.00

20 - Did your current time zone limit your ability to submit assignments in a timely manner?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(2)	62	36.05%		1.36	
No	(1)	110	63.95%			
				0 25 50 100	Question	
Response Rate			Mean		STD	Median
172/215 (80.00%)			1.36		0.48	1.00

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21 - What time zone are you in?

Response Rate

110/215 (51.16%)

- Central
- Central Standard
- Pacific Standard Time
- cst
- Pacific Standard Time
- Central Time Zone
- Central
- Central
- Central
- Alaska
- central
- central
- Central America
- Central America
- central
- Central
- Central Time zone
- Central
- central standard
- Central Standard Time
- Central Time
- Central
- Central
- Central
- Central
- central
- Central
- central
- Central
- I don't know
- CT
- Central
- Central
- CST
- Central
- kansas
- CST
- Mountain
- Central
- Central
- c
- central
- central standard time
- Central
- Central
- CST
- eastern
- cst
- central
- Central Standard
- central

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- central
- Central
- central
- central
- central
- Central
- Central
- Central
- Central Time
- Central
- Central
- Central
- Central Daylight Time
- Central Time Zone
- Central Standard Time
- central
- Course evaluations shouldn't be done after just 2 weeks into an 8 week class.
- Central
- CST
- Central daylight time
- central time zone
- Pacific Daylight Time
- Central
- Central Daylight Time
- central
- Pacific Daylight Time
- Central
- central
- Central
- central
- Central
- CDT
- central
- Central
- central
- CST
- Central
- Central
- Central
- Central
- central
- Central?
- Central
- Central Daylight Time
- central
- central
- Kansas
- Central Time Zone
- Central time
- pacific i think
- I live in Salina
- Central Standard
- Central

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- CST
- central
- central
- Mountain
- Mountain
- CST

Mean of Means Calculations	Mean			
Course Average	3.32			