KANSAS WESLEYAN UNIVERSITY

CRITERIA FOR PERFORMANCE EXCELLENCE

**Purpose: To utilize data to implement change for continuous improvement**

Unit: Compliance Task Force

Responsible Party: Dr. William Backlin

CODES: KPI: Key Performance Indicator/ Dashboard Indicator (Indicators of

 success/goals for improvement)

OFI: Opportunities for Improvement (Things that need improvement in the

 unit with goals for improvement)

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| CODE | OPERATIONAL DEFINITION OF INDICATOR | 2017-18 GOAL | 2017-18 ACTUAL | 2018-19 GOAL | 2018-19 ACTUAL | 2019-20 GOAL | 2019-20 ACTUAL |
| KPI 1 |  |  |  |  |  |  |  |
| KPI 2 |  |  |  |  |  |  |  |
| OFI 1 | Annually collect Federal Compliance documents for the next HLC 10-year reporting period in 2026-2027. |  |  | Annually collect needed documents since the 2016-2017 HLC site visit. | Collected and reviewed documents for 2018-19 academic year. Missing PPA, ECAR, NSCH, Financial Aid Verification, default rates, handbooks (nursing clinical, Arete), Appendix W info. | Annually collect all needed documents since the 2016-2017 HLC site visit. |  |
| OFI 2 |  |  |  |  |  |  |  |

1. Based on the information or data gleaned from last year’s goals, identify one or two tangible changes that will be made.
2. Complete the table below with respect to the tangible changes noted in #1:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Concern: | Goal:  | Action Steps:  | Date of Completion (anticipated): | Person(s) responsible:  |
|  |  |  |  |  |