KANSAS WESLEYAN UNIVERSITY

CRITERIA FOR PERFORMANCE EXCELLENCE

**Purpose: To utilize data to implement change for continuous improvement**

Unit: Online Advisory Council

Responsible Party: Dr. William Backlin

CODES: KPI: Key Performance Indicator/ Dashboard Indicator (Indicators of

success/goals for improvement)

OFI: Opportunities for Improvement (Things that need improvement in the

unit with goals for improvement)

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| --- | --- | --- | --- | --- | --- |
| CODE | OPERATIONAL DEFINITION OF INDICATOR | 2018-19 GOAL | 2019-20 Goal | 2018-19 ACTUAL | 2019-20 ACTUAL |
| KPI 1 | Determine student readiness in taking a KWU Online course. | Develop an online student readiness survey prior to 1st time KWU online student enrolls in a KWU online course. 100% | Completed | 100% | DNA |
| KPI 2 | Determine how to identify online student needs. | Develop an online student needs assessment tool to be utilized in all KWU Online courses. 100% | Completed | 100% | DNA |
| KPI 1 | Online course review | Complete review of 20% of online courses by end of 19-20 academic year. | 20% by end of 19-20 academic year. | DNA |  |
| OFI 1 | Determine and establish process for initial and continuous online course reviews. | Establish written process for initial and continuous online course reviews. 100% | Completed | 100% | DNA |
| OFI 2 | Discuss and determine which course development rubric tool is best suited for KWU online course development. | Evaluate effectiveness of current Quality Matters [QM] rubric vs. the Open SUNY Course Quality Review Rubric [OSCQR]. Maintain or adopt most effective rubric. 100% | Completed | 100% | DNA |
| OFI 3 | Discuss the various types of Formative Online Assessment Tools. | Provide options to online faculty regarding various formative online assessment tools. (Introduce) | Completed | 0% | Tabled |
| OFI 1 | Online course review rubric | Refine online course review rubric to meet academic and institutional needs. | Continuous Process | DNA |  |

1. Based on the information or data gleaned from last year’s goals, identify one or two tangible changes that will be made. No known KPI’s or OFI’s were identified/on file.
2. Complete the table below with respect to the tangible changes noted in #1:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Concern: | Goal: | Action Steps: | Date of Completion (anticipated): | Person(s) responsible: |
| OFI 3 was not addressed due to multiple items to develop and implement. | No goal regarding OFI3 at this time. | No action steps at this time. | No date of anticipated completion at this time. | No identifiable person provided at this time. |